SHAREHOLDER e-Coupon User Guide

Access to Shareholder e-Discount Coupon Portal - 2026

To	All Shareholders
Date	21 September 2026

Dear Shareholder,

We are pleased to inform you that Apollo Hospitals Enterprise Limited has made available the Shareholder e-Discount Coupon Portal to enable eligible shareholders to securely access, view and download their available e-Discount Coupons through a digital platform.

IMPORTANT

Please use the mobile number registered with your Demat Account/Company/RTA. OTP verification will be completed using the registered mobile number and email address.

Login and Consent Process

Step	Action	What to do
1	**Enter the registered mobile number**	On the portal landing page, enter the mobile number registered with your Demat Account/ Company/ RTA and select the checkbox confirming acceptance of the Terms and Conditions.
2	**Review the Privacy Notice**	Click and review the Privacy Notice. At the end of the notice, select “Return to Login” to return to the consent screen.
3	**Provide consent**	Select the required Privacy Notice and Consent checkboxes, and then select “I Agree & Proceed”.
4	**Complete OTP verification**	An OTP will be sent to the registered email address and mobile number. Enter the OTP to access the portal.

Consent is required during the first login. The system will record the IP address and the date and time of consent. After consent is captured, subsequent access will require OTP verification only.

Accessing and Using the Portal

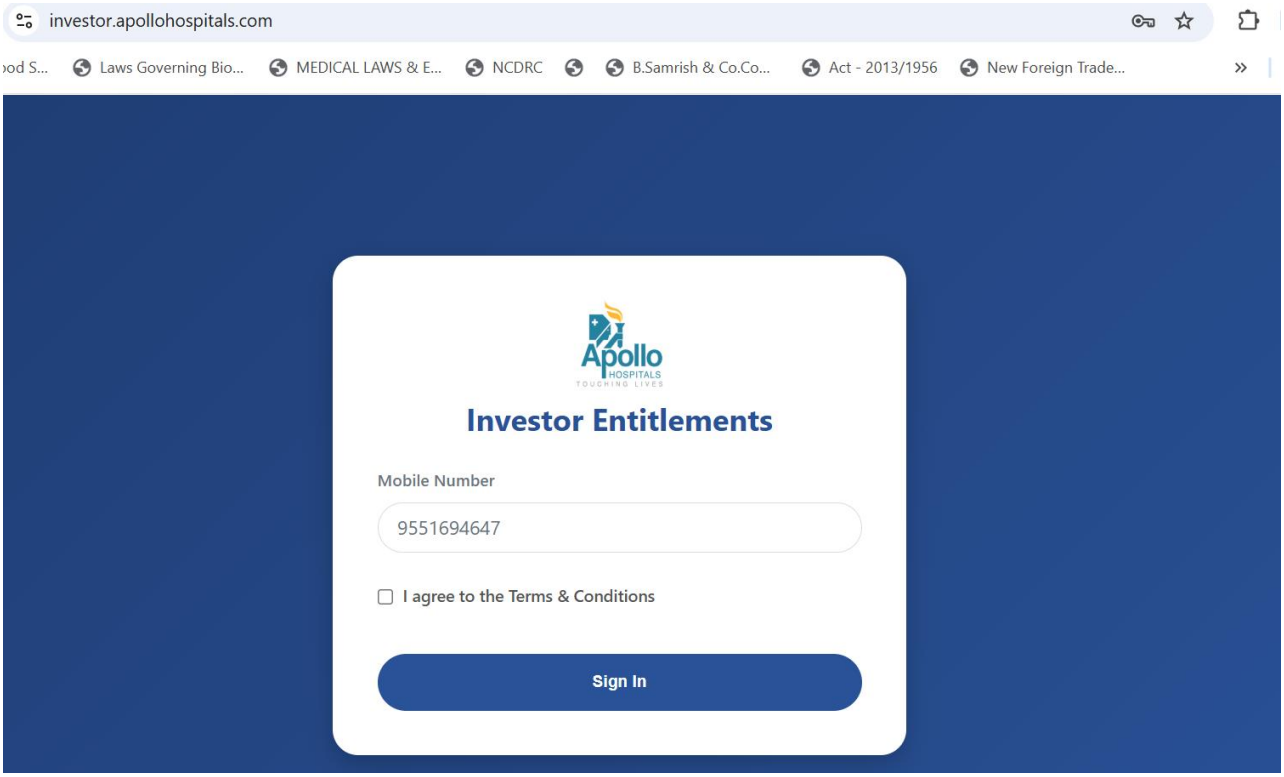
COUPON	**View** the e-Discount Coupons available on the portal, together with the coupon number, expiry date, status and download option.
HISTORY	**View** the number of times a coupon has been viewed or downloaded. A coupon may be downloaded without restriction until it is utilised, subject to the applicable coupon terms and conditions.
PROFILE	**View** the registered email address and mobile number displayed on the portal.
STATUS	After utilisation, the coupon status will be updated to “Utilised”.

Illustrative Portal Screens

The following screens are provided for guidance. The appearance of the portal may vary based on device and display settings.

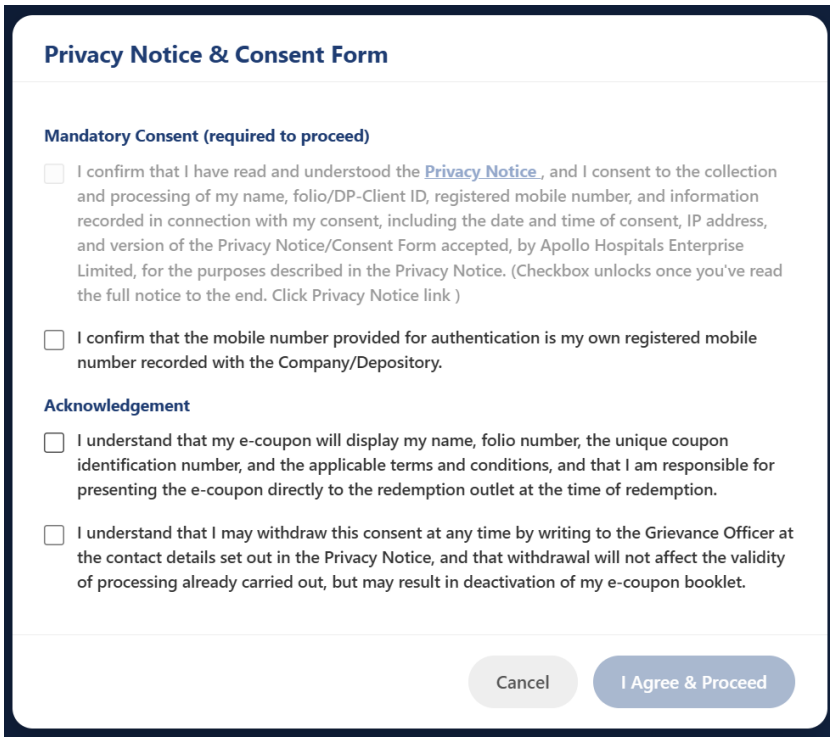
1. Portal login page

Enter the mobile number registered with the Demat Account.



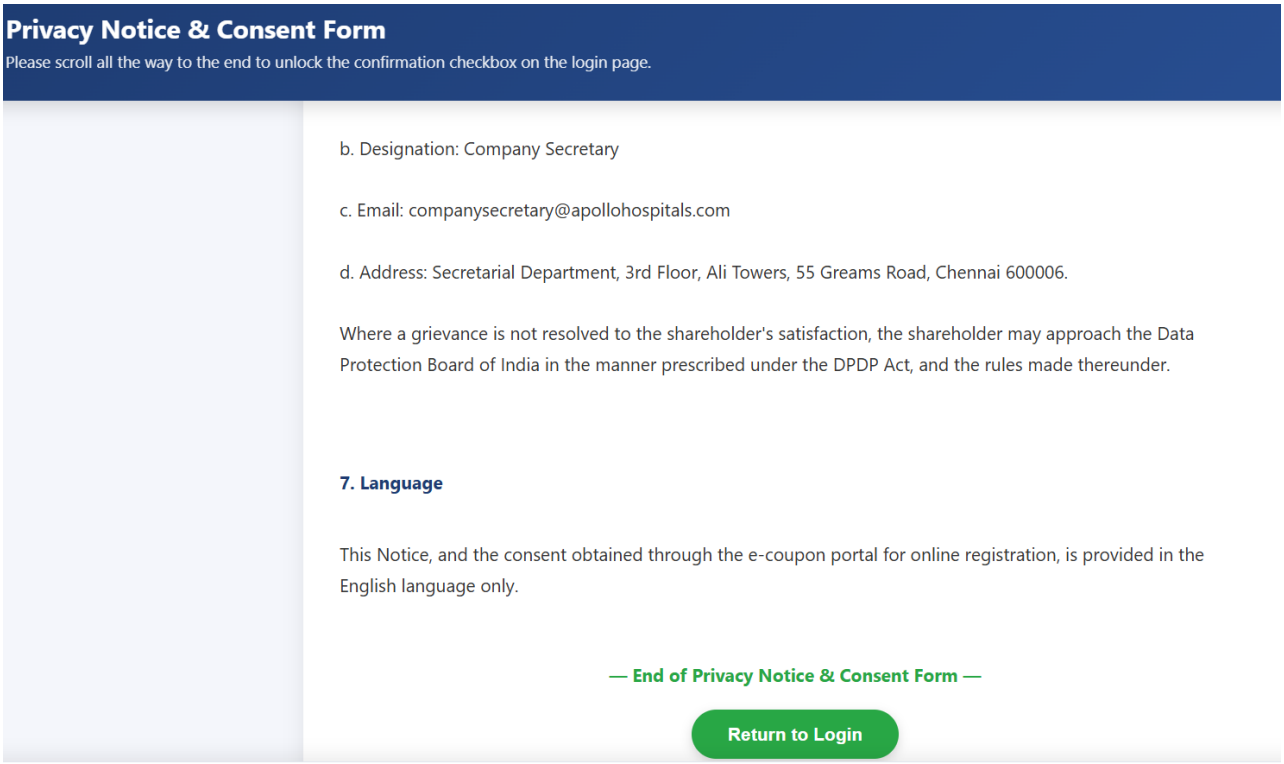
2. Privacy Notice and Consent

Review the displayed consent declarations.



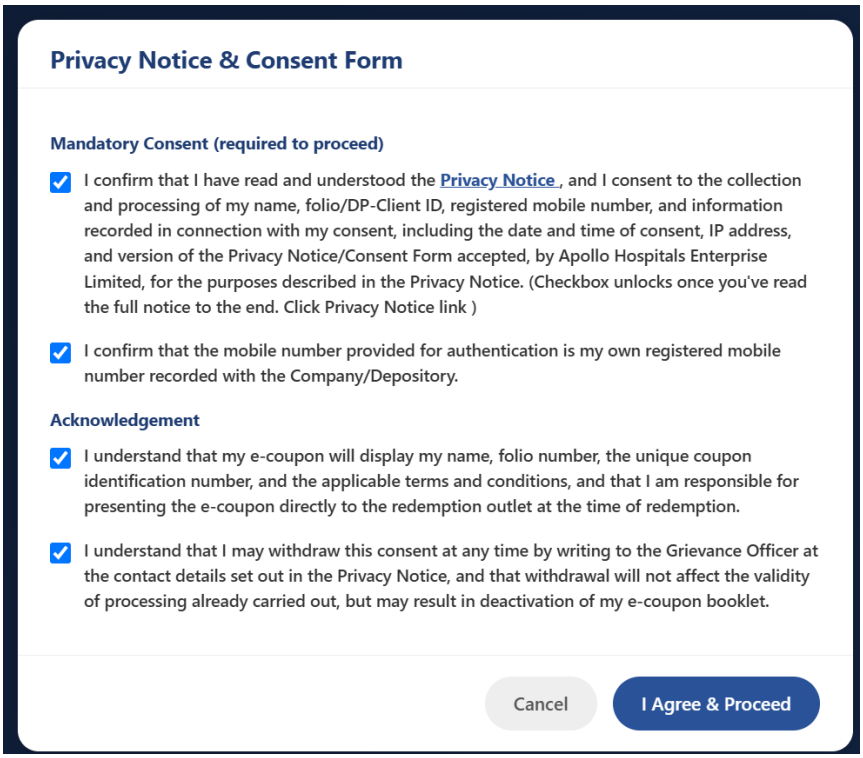
3. Privacy Notice

Read the notice and use “Return to Login” at the end of the page.



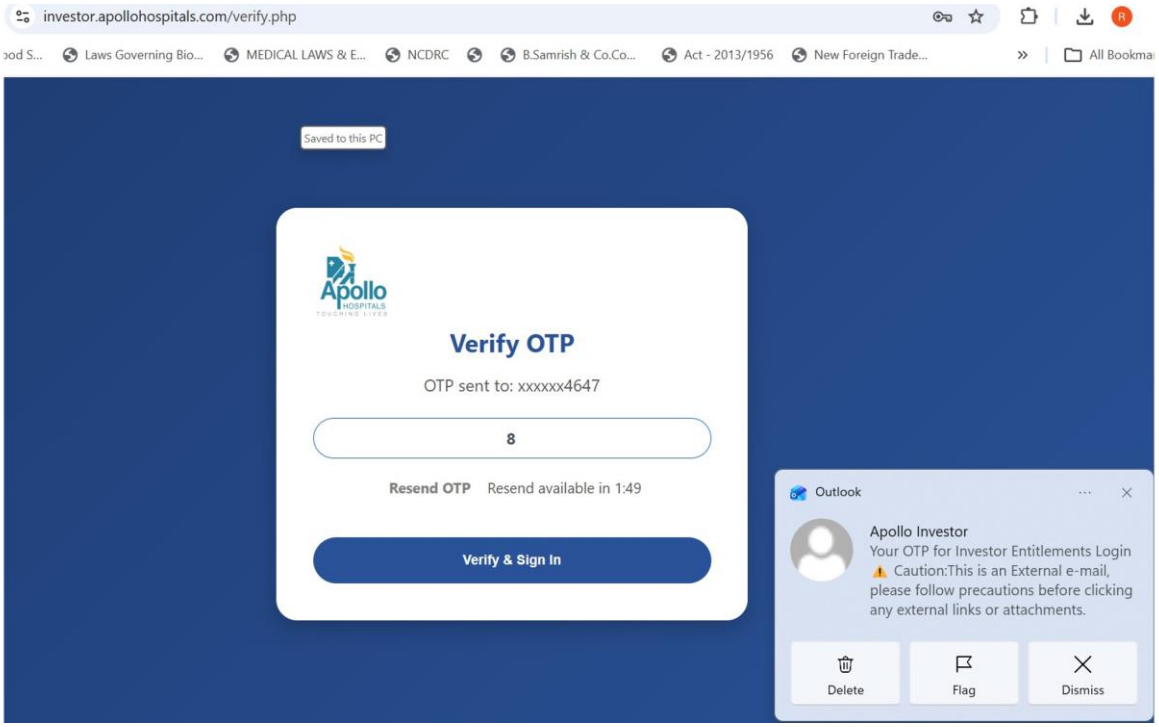
4. Consent confirmation

Select the required checkboxes and proceed.



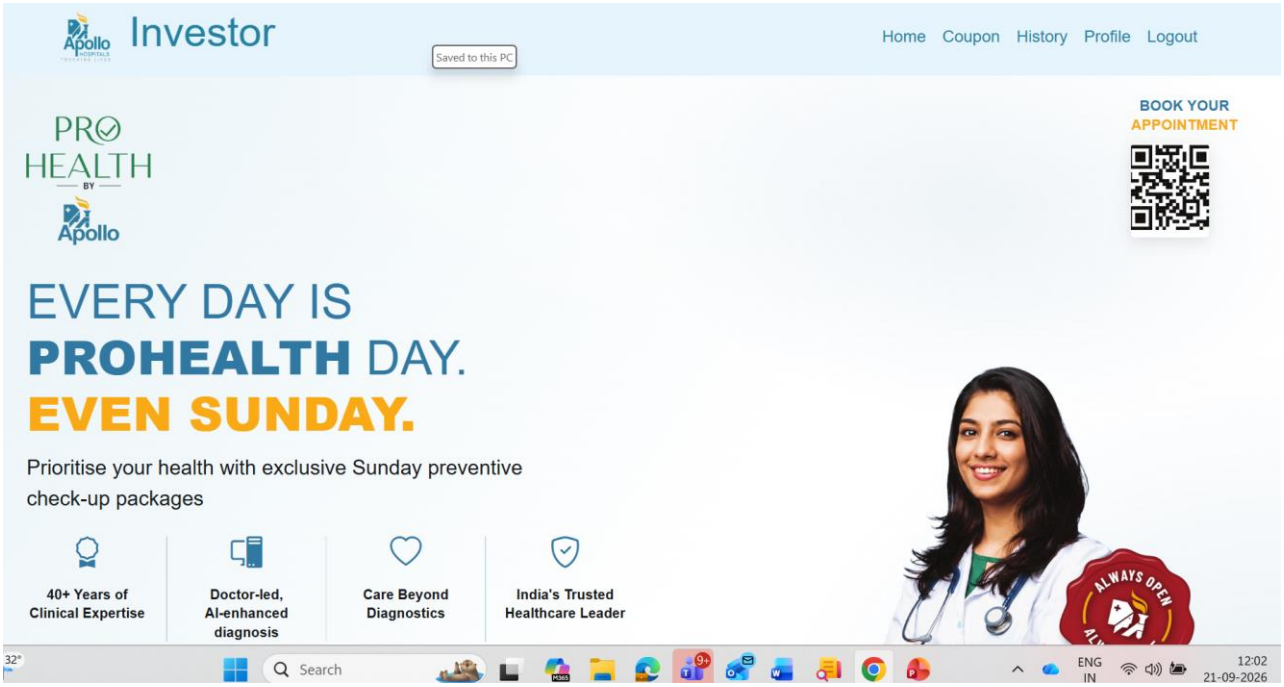
5. OTP verification

Enter the OTP received on the registered contact details.



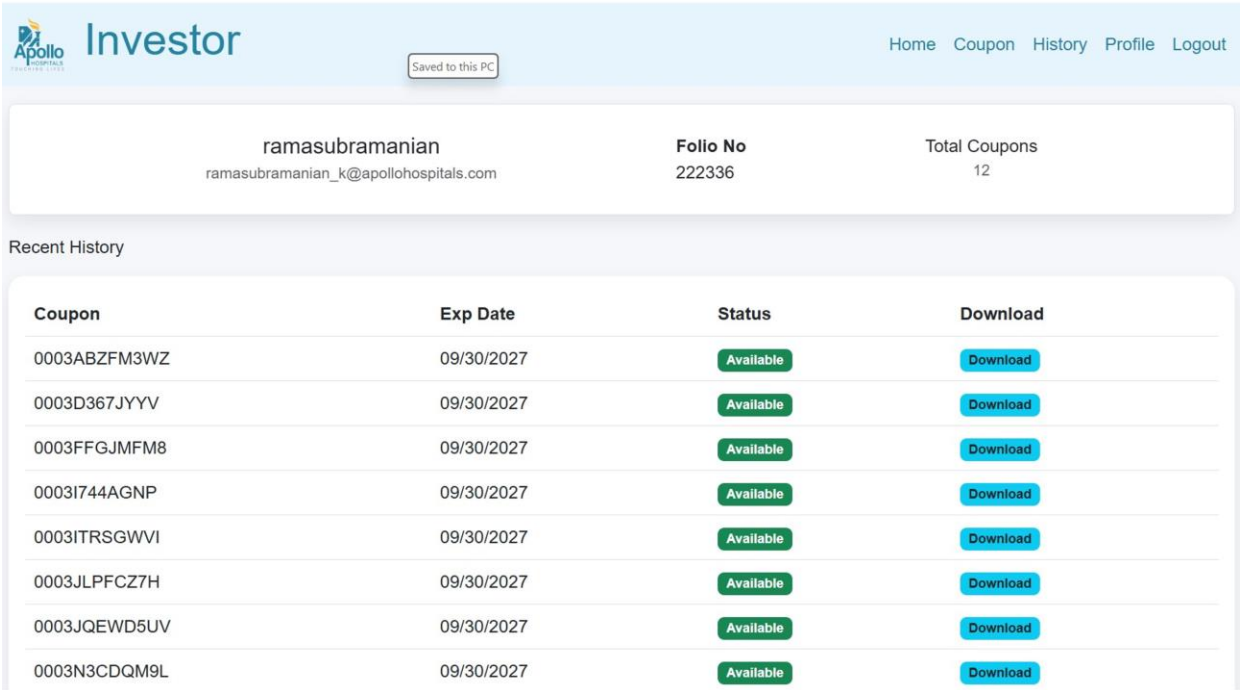
6. Portal home page

Access the available portal sections after successful verification.



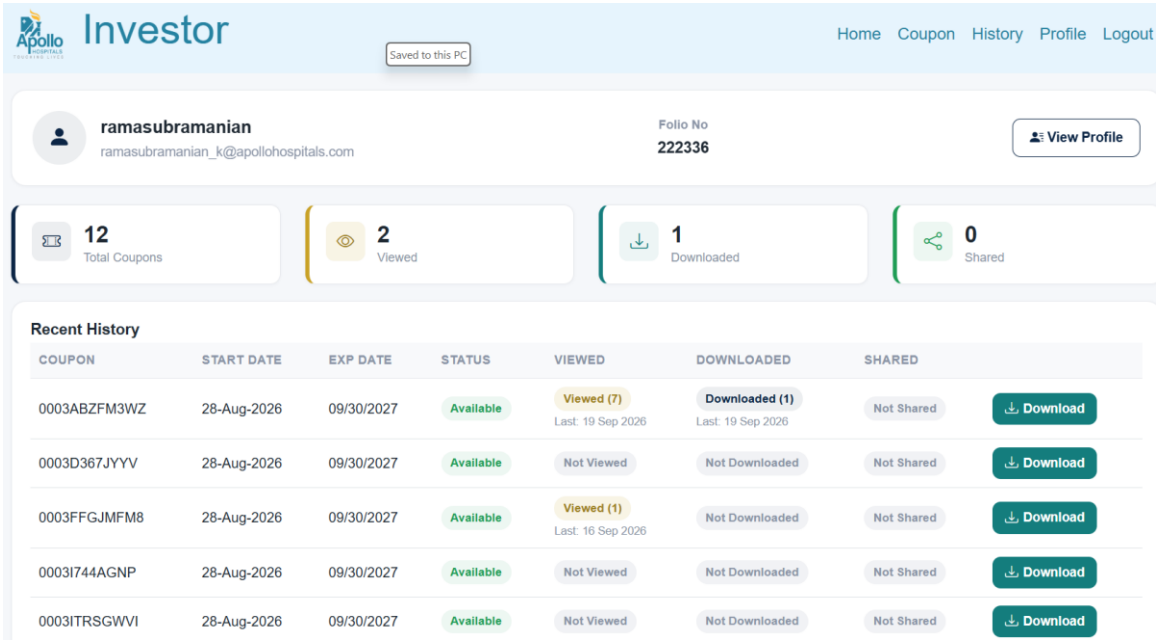
7. Coupon section

View and download available e-Discount Coupons.



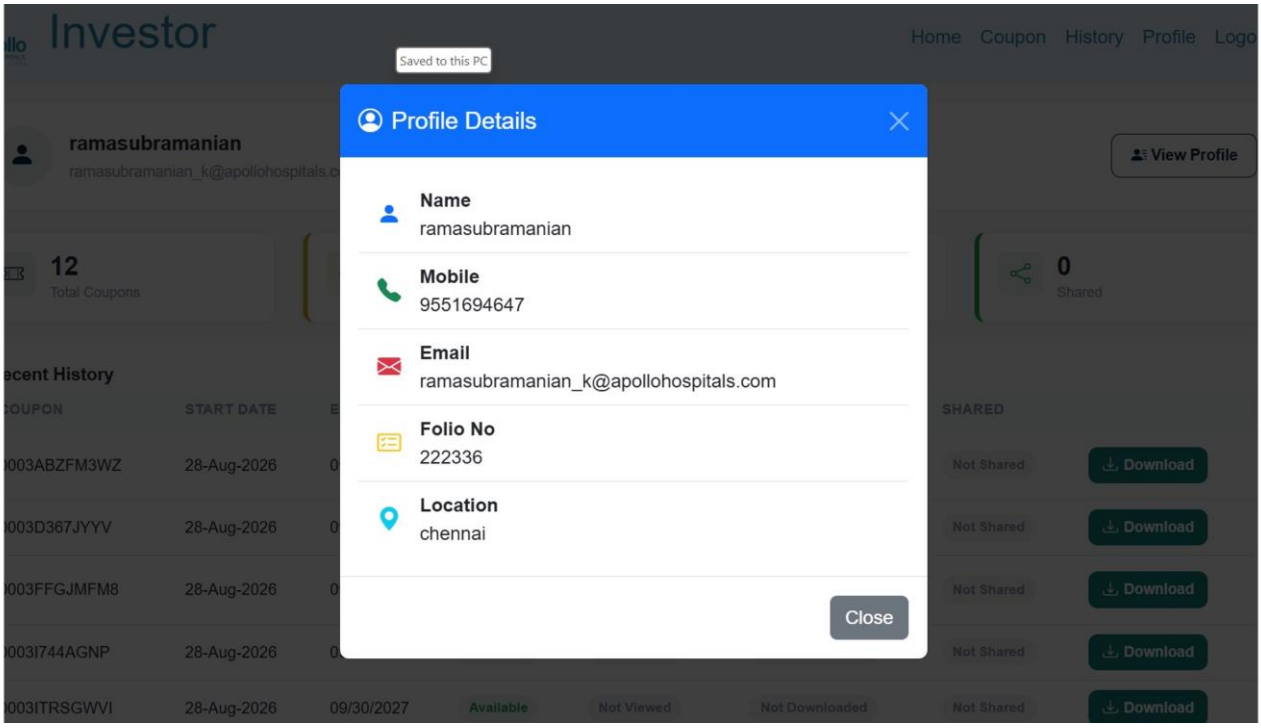
8. Coupon history

Review coupon viewing, download and utilisation status.



9. Profile section

View the registered email address and mobile number.



Assistance and Support

For clarification regarding the Shareholder e-Discount Coupons, shareholders may contact the relevant team using the details below:

Support Team	Email	Helpline
Secretarial Department	companysecretary@apollohospitals.com	-
Apollo Hospitals	Corporatehelpline@apollohospitals.com	1800 1099
Apollo Clinics	corporate@apolloclinic.com	1860 500 7788
Apollo Pharmacy	customerservice@apollopharmacy.org	1860 500 0101

Please note: Use of each e-Discount Coupon is subject to the terms and conditions stated on the relevant coupon. Shareholders are requested to verify the applicable validity period and conditions before utilisation.

For and on behalf of
APOLLO HOSPITALS ENTERPRISE LIMITED

Company Secretary & Compliance Officer

This circular is intended as an operational guide for eligible shareholders accessing the e-Discount Coupon Portal.